

NSW Rugby League

Ticketing Terms and Conditions



Policy Date and Updated	Latest Version: 16th September 2020
From	NSW Rugby League Ltd
Re:	NSWRL Terms and Conditions of Sale and Attendance

Conditions of entry

1. Admission to an event is subject to the NSWRL terms and conditions and conditions of entry as required by the venue. In particular, the following form part of the NSWRL terms unless otherwise specified.
2. You may be denied entry into, or removed from, an event where the NSWRL has reasonable grounds to do so, including if you breach these Terms and Conditions or the conditions of entry of the venue, or you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.
3. You may not be permitted to take into the event, or use, cameras or other photographic or recording equipment (including mobile phones).
4. You may be required to submit to a search of your person and/or possessions before entering the event.
5. Anyone purchasing a ticket at the venue on the day is required to provide their full name, telephone number and email address as requested by the ticketing staff.
6. NSWRL will need to scan your ticket / QR code in order to admit you into the venue.

Refunds, exchanges and replacements

1. Refunds and exchanges will not be made for inadvertently booking the wrong ticket
2. If a game is cancelled due to adverse weather or unforeseen circumstances, ticket holders will be notified, and you may apply for a refund.
3. You should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at an event.
4. Refunds will be honoured as required under applicable laws.

Variations to performances or events

NSW Rugby League Limited

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1. NSWRL reserves the right to add, withdraw, reschedule or substitute and vary advertised programs, prices, venues, seating arrangements (including ticket categories) and audience capacity.

COVID-19 specific conditions of entry

1. By purchasing this ticket, I confirm that I agree to comply with all NSW Government regulations in relation to COVID-19 including but not limited to:
 - Having not travelled overseas in the past 14 days, been to the State of Victoria in Australia; or having not visited an identified COVID-19 designated hotspot location within NSW or other area
 - Please visit <https://www.health.nsw.gov.au/Infectious/COVID-19/Pages/default.aspx> for further and the latest Information
2. If you are attending the event as part of a group, as the primary ticket purchaser, you are responsible for knowing the contact details of all attendees in your group. In the event you are contacted directly by the Government, including the Department of Health for the purposes of contact tracing, you must: (a) make the contact details of your group available to the Government (if you have the consent of each group member to do so); or (b) contact each member of your group, and request that they provide their contact details to the Government directly.
3. All attendees in your group, including yourself, must commit to stopping the spread of COVID-19. If at the time of the event, either you, or any other members of your group are feeling unwell or are subject to a self-quarantine or self-isolation period, you agree not to attend the event.
4. Patrons will be required to social distance and follow COVID Safe advice
5. If you or any of your dependents are unwell or have cold or flu-like symptoms, please STAY HOME.
6. New South Wales Rugby League and the venue have increased hygiene and cleaning procedures to keep all patrons and our staff COVID safe.
7. Purchaser information may be shared with health authorities for contact tracing should any attendee test positive to COVID 19.
8. Our toilets have a limited capacity and patrons are asked to keep a COVID Safe distance at all times (i.e. remain 1.5 metres apart)

General Conditions

1. All patrons enter the event and agree to be bound by NSWRL regulation nswrl.com.au and the NRL Code of Conduct <https://www.playrugbyleague.com/referee/laws-of-the-game/code-of-conduct/>
2. All patrons enter and use the complex at their own risk including the risk of any injury, death, theft, loss or damage.
3. During the event New South Wales Rugby League reserve the right to check any bags and remove and confiscate any prohibited items (items will not be returned)
4. Be considerate of the people around you. Don't shout or raise your voice excessively. Obscene language will not be tolerated.
5. Children must be supervised at all times.

6. Photography: New South Wales Rugby League will not be seeking permission from individuals to film, record or photograph the event. All images acquired will be used for reporting and promotional purposes only.
7. Unauthorised photography, filming and recording of the event by patrons is not permitted
8. Tickets must be retained at all times and you should only hold the ticket in your name.
9. Only leave rubbish in the bins provided.
10. You must follow signs and instructions match day staff to follow any directions and regulations displayed at the venue otherwise communicated to you.
11. We ask at the conclusion of your game that you exit the event in a timely and orderly fashion.
12. You may be denied entry into, or removed from, the event or venue where there are reasonable grounds to do so, including if you breach these Terms and Conditions, or you are intoxicated, under the influence of illicit drugs or adversely affecting the enjoyment of the event for others
13. For further information of Leichardt Ovals Conditions of Entry [CLICK HERE](#)